General Terms and Conditions of Sale and Delivery of TIB MOLBIOL Syntheselabor GmbH (hereinafter referred to as “TIB”) for purchases via the webshop at https://www.tib-molbiol.com (hereinafter referred to as “Webshop GTC”)

Revision Date: 06/08/2026

1. **General – Scope**

1.1 These terms & conditions shall apply to all purchases at TIB made by companies (hereinafter referred to as “Buyers”). Buyers in this sense are companies, insofar as the goods ordered by them can be attributed to their commercial or independent professional activity.

1.2 Private customers shall not be supplied. If incorrect information is provided during the order regarding the company status of the person initiating an order, these GTC shall also apply to agreements concluded in this way. In this case, TIB is entitled to withdraw from the agreement.

2. Conclusion of the Contract

2.1 There is still no binding offer associated with the presentation of the goods and the granting of the option for ordering through TIB. Not until the order is made by the Buyer is an offer made to TIB to conclude a purchase contract.

2.2 If the Buyer places an order with TIB, TIB shall send an email to the Buyer, at the email address provided by them to TIB, confirming receipt of the order and listing the details of the order (“Order Confirmation”). This Order Confirmation does not constitute acceptance of the Buyer’s offer, but is intended only to inform the Buyer that his/her order has been received by TIB.

2.3 A purchase contract with TIB shall only be concluded once TIB sends the ordered product to the Buyer; TIB shall notify the Buyer of this with a second email (“Invoice”).

3. Pricing & Shipping Costs

The prices listed are final prices incl. VAT. The amount shown at the time of the binding order shall apply. TIB shall charge a flat-rate shipping fee per customer order as shown in the ordering process.

4. Payment and Invoicing

4.1 The invoice shall be sent either by email (“Invoice”) or by mail to the invoice address specified by the customer, as chosen by the customer during the ordering process.

4.2 If, in the ordering process, the customer chooses to pay by bank transfer, said transfer must be made within 20 days of the invoice date, without deduction, to the account indicated on the invoice.

4.3 If, in the ordering process, the customer chooses to pay using a credit card, initially just a reservation (authorization) of the amount on the customer’s credit card will be made. The actual debit of the credit card (collection) will only take place after the goods have been shipped, at the same time as the invoice is sent

5. Delivery

The delivery shall take place to the delivery address indicated by the Buyer.

6. Data Protection

6.1 In addition to any other agreements made to maintain the confidentiality of information, both parties shall process all personal data within the meaning of the EU General Data Protection Regulation (GDPR) that is forwarded or disclosed to them in the context of the business relationship, or that becomes available in any other way, exclusively in accordance with the contractual purpose and applicable data protection law.

6.2 TIB processes the personal data necessary to conduct the business relationship, which can also include, in particular, data from employees and contact persons of the contract partner.

6.3 Information about TIB’s data processing is also available under “Data Protection” at www.tib-molbiol.com.

7. Supplementary Terms & Conditions

7.1 Moreover, and in addition to these Webshop GTC, the General Terms of Sale and Delivery of TIB MOLBIOL Syntheselabor GmbH apply, which can be found at www.tib-molbiol.com.

7.2 In case of contradictions, these Webshop GTC shall have priority validity.

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